

# **Frequently Asked Questions**

**1) Do I have to live in Stillwater?**

- Yes. You have to live in Stillwater city limits to be eligible for this assistance program.

**2) What can you help pay?**

- We can help pay overdue rent and utility bills that are due to a COVID-19 impact on you.

**3) What utilities can you help with?**

- Electric, gas, and water/sewer.

**4) Do internet and phone count as utility?**

- No.

**5) How long does it take to process my application?**

- Please expect a processing time of 2-3 weeks.

**6) Does it matter how much money I make?**

- Yes. You must be under the low/moderate income guidelines to be eligible for assistance. The guidelines are as follows.

# **Income Guidelines**

Household of 1: \$34,850

Household of 2: \$39,800

Household of 3: \$44,800

Household of 4: \$49,750

Household of 5: \$53,750

Household of 6: \$57,750

Household of 7: \$61,700

Household of 8: \$65,700